Success Story: Fleet Partners

Managing Caltex's Dangerous Goods Haulage Fleet of over 200 vehicles

SITUATION

Fleet Partners, an Eclipx Group company with 30 years' experience, manages **55,000 vehicles across Australia** and New Zealand, including Caltex's Dangerous Goods Haulage Fleet.

A critical component of their operation includes oversight of Caltex's Dangerous Goods hauling fleet in Australia.

The company had **disconnected systems for tracking vehicle defects**, prioritizing repairs, and ensuring maintenance compliance for these high-risk operations. This created challenges in meeting **Chain of Responsibility obligations** and maintaining proper safety protocols for hazardous materials transport.

Without an integrated system, critical safety issues risked being missed, compliance documentation was scattered across multiple formats, and there was no centralized visibility into maintenance status of vehicles transporting dangerous goods.

Caltex required comprehensive monitoring of dangerous goods fleet defects, maintenance compliance, and safety documentation to meet Chain of Responsibility obligations and regulatory requirements for hazardous transport.

IMPACT

By implementing Tiikr's solution, Fleet Partners could manage vehicle defects digitally across Caltex's Dangerous Goods Fleet.

Maintenance issues are immediately **identified and addressed with full audit trails**, ensuring Chain of Responsibility compliance.

The centralized system **provides comprehensive reporting and remediation** for hazardous transport vehicle defects.

Safety-critical monitoring is now transformed with timely, real-time notifications across Australia.

RETURN ON INVESTMENT

- Improved compliance in safety-critical applications
- Enhanced Chain of Responsibility management
- Streamlined multi-step workflows for critical efficiency
- Increased accountability throughout the organization
- Previously unmanageable inefficiencies eliminated
- Full end-to-end solution for vehicle defect management
- Decreased vehicle downtime by faster defect resolution
- Enhanced operational visibility across entire fleet network
- Cost savings through optimized repair scheduling and prioritization

OUR SOLUTION

Tiikr for Transport and Logistics:
- Dangerous Goods Fleet defect Management
- Chain of Responsibility compliance