

Success Story: Opira Group

Dramatic 75% reduction in audit report delivery times... revolutionizing field operations

SITUATION

Opira employs specialists across Australia to conduct complex HVAC inspections and indoor air quality audits in high-risk environments at hospitals, universities, and government facilities, all requiring meticulous documentation for compliance.

The business relied on manual paper-based notes and external cameras, creating significant challenges matching photos to inspection data and assembling reports back in the office. Field inspectors carried multiple tools—notebooks, cameras, and measuring equipment into challenging environments including confined spaces, high ladders, and moving machinery.

This manual process created risks of missed components, misplaced photos, and illegible notes that impacted report accuracy. Prolonged report delivery times increased operational costs and reduced customer satisfaction in this specialized consulting industry.

Opira needed to efficiently connect field inspectors with office operations for seamless data collection, photo management, and rapid report generation.

IMPACT

By implementing Tiikr's digital forms and mobile workflows, Opira inspectors now capture data and photos directly in the field through organized digital forms.

Teams, field technicians, and office staff are seamlessly connected with real-time data synchronization and automated report generation.

Operations staff have reliable digital tools for inspection standardization, compliance tracking, and instant report creation.

RETURN ON INVESTMENT

- 75% reduction in audit report creation time (from 2 hours to 30 minutes)
- 400% improvement in inspection and report delivery
- Eliminated safety risks from reduced toolkit requirements
- Improved data accuracy and eliminated omissions
- Automated records management and customer delivery
- Zero missing or illegible data issues
- Complete inspection standardization
- Immediate ROI realization

OUR SOLUTION

Tiikr for Environmental Consulting and Risk Management:

- Field Service Operations
- Compliance Management
- Report Automation
- Safety Risk minimization

