

Success Story: Vmore

Vmore uses Tiikr for Medical Practice Building Solutions

SITUATION

Vmore is **Australia's premier virtual medical practice provider**, delivering secretarial, practice management, and ICT solutions exclusively for specialist surgeons, physicians and consultants.

Prior to Tiikr, their **medical practices relied entirely on paper-based forms** for patient registration, consent signing, and information gathering. All this was conducted manually in waiting rooms, **creating operational bottlenecks**, missed data, and illegible information requiring extensive re-entry into practice software.

The **paper-driven approach prevented pre-appointment data capture**, diminished consultation quality, and extended wait times during COVID. Critical forms were often incomplete, creating compliance risks when discovered post-appointment.

Before digital workflows, **practices struggled with inadequate patient information**, manual filing requirements, and inefficient consent management.

Vmore needed to transform medical practice operations to eliminate paper-based processes, automate patient journeys, ensure compliance, and deliver superior healthcare experiences across their client network.

IMPACT

Implementing **Tiikr transformed Vmore's client practices** with secure, encrypted digital forms and automated workflows that **revolutionized patient journeys**.

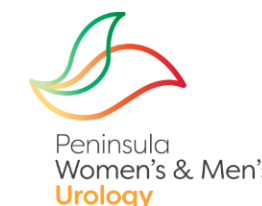
Medical practices now send digital forms for patient registration, pre-appointment questionnaires, and consent documents before appointments. **Automated workflows ensure all requirements are met prior to patient arrival.**

The **platform manages critical processes** including digital patient consents, registrations, financial consents, telehealth agreements, and in-patient billing management, all with mandatory field validation to eliminate missing information.

RETURN ON INVESTMENT

- 30% increase in meaningful doctor-patient time
- Elimination of unreadable or missing critical information
- Significant reduction in patient waiting room times
- Automated distribution, collection, and storage of signed consent agreements
- Virtual elimination of physical paperwork handling
- Empowered staff to create and manage their own forms independently

Vmore's customers supported with **Tiikr**



OUR SOLUTION

Tiikr for Healthcare Operations:

- Digital Patient Registration Systems
- Automated Consent Management
- Pre-appointment Information Capture
- Workflow Automation & Reporting
- Encrypted Document Management
- Practice Efficiency Optimization

